

Roseland Holiday Park – Covid-19 Restrictions/Requirements...

Due to the current Covid-19 situation we are required to do the following to ensure everybody's safety.

We need you to follow all guidance and supply some extra information when visiting and or staying on site.

As part of the track and trace requirements ALL VISITORS must check in on arrival via email to: aysnsley@roselandholidaypark.co.uk - supplying their and all in their parties...

- Name
- Contact number
- Date/Time on site
- Where they will be visiting/staying on site

Then reply back when they leave with...

- Date/Time of departure
- If they visited/stayed anywhere they hadn't previously mentioned.
 - Do not travel or come on site if you or anyone in your party has symptoms of Covid-19
 - Do not travel onto site from a restricted area, where the restrictions advice against travel out with the area.
 - It is not permitted to use any property on-site for self-isolation purposes.
 - Advice via email or text (as above) if you or anyone in your party show symptoms of Covid-19 while on site and up to 14 days from departure
 - Pre-booking is essential, must be done at least 24 hours in advance and track and trace details must be given.
 - Reception will be manned for pre-booked arrivals only between 3pm to 5pm.
 - Not all facilities will be in use for all visitors.
 - Facilities can close at any time in line with government restrictions/requirements.
 - There is to be a maximum of 6 people from one household in any one booking.
 - Only 1 person to come to reception to check in, collect keys or report an issue ect
 - Please follow all on-site safety posters.
 - Follow current social distancing guidance.
 - Wash/Sanitize your hands regularly
 - Check website for up to date restrictions and requirements.
 - Customers must have and use a Covid-19 cleaning pack as directed while on site.

Shared facilities will be cleaned regularly but customers using these facilities will need to bring or purchase a Covid-19 Pack (available to pre-order from reception). This pack is to enable you to use shared facilities such as, water taps, chemical/grey water disposal, bins/recycling, toilet/shower blocks and dishwashing areas. You will be required to ensure your own safety by self-cleaning these facilities prior to you or your family/group's use.

Your Covid-19 pack should contain – Bleach, Antibacterial Spray/Wipes, Disposable clothes/paper towel, Disposable gloves and Antibacterial hand gel.